

## METHOD AND APPARATUS FOR TROUBLESHOOTING PHOTSENSORS

### 5     Field of the Invention

The present invention relates generally to checking photosensors and, more particularly, to troubleshooting a large number of photosensors in a machine automatically.

### Background of the Invention

10         Photosensors are commonly used in a mail-related machine to make sure all parts in the machine function in a coordinated way. For example, in a mail stacker, photosensors can be used to monitor the arrival of a mailpiece so that a certain roller can start to move in order to bring that mailpiece into a mail stack. Photosensors can also be used in the same machine to monitor the size of the growing mail stack so as to notify an operator when to take the mail stack  
15         off the mail stacker. In a mail inserting machine where a plurality of enclosure feeders are used to release documents onto the machine chassis and the released documents are pushed into a stack to be inserted into an envelope, photosensors can be used to check the arrival of the envelope, the movement of the released documents and so forth.

A photosensor, in general, comprises a photo-detector and a light-emitting diode (LED).  
20         When the photosensor is active, the LED is activated to produce light to illuminate the photo-detector, as illustrated in Figure 1a. When the photo-detector is not blocked, the illumination causes the photo-detector to become saturated. In this state, the output voltage of the photo-detector circuit is generally low. But when the photo-detector is blocked by an object coming into the space between the LED and the photo-detector as illustrated in Figure 1b, the photo-  
25         detector is in a high resistive state and the output voltage of the photo-detector circuit is generally high or substantially equal to the supply voltage. The photosensors are used not only to detect the incoming mail pieces, but also pieces leaving the sensor.

A plot of the output voltage of a typical photo-detector versus the supply current to the LED (V-I Curve) is shown in Figure 2. As shown in Figure 2, the photo-detector becomes  
30         saturated at  $i_{LED} = i_{thresh}$ . In general, the output voltage of a photo-detector depends on the

light output of the LED, the distance of the photo-detector from the LED, the alignment between the photo-detector and the LED, and so forth. In order to ensure that the photo-detector is saturated when it is not blocked, the supply current to the LED is usually set to a value that is higher than  $i_{\text{thresh}}$ . For example, the supply current on the LED can be set at  $i_{\text{nom}}$ , as shown in Figure 2. Preferably,  $i_{\text{nom}}$  is greater than  $i_{\text{thresh}}$ , as shown in Figure 2, however, for testing purposes  $i_{\text{nom}}$  may be selected to be the same as  $i_{\text{thresh}}$ .

In the past, troubleshooting of photosensors relies on manual testing where the photo-detector is manually blocked and unblocked while the LED is on, and the output voltage of photo-detector is measured using a multi-meter, for example. This manual testing method is cumbersome and sometime impractical. For example, some photosensors in a mailing machine may be located deep inside the machine. Accessing those photosensors may be very difficult.

Thus, it is advantageous and desirable to provide a method and system for testing one or more photosensors in a mailing machine in a systematic and automatic fashion.

#### Summary of the Invention

It is a primary object of the present invention to provide a method and apparatus to carry out an automated procedure for troubleshooting a plurality of photosensors in a machine in a systematic fashion. This object can be achieved by using a software program to analyze the output voltage of a photo-detector in response to a current setting in the associated light emitter.

Thus, it is the first aspect of the present invention to provide a method for determining whether a photosensor in an apparatus is operational, the photosensor comprising a light emitter and a light detector, wherein when the photosensor is operational,

the light emitter is capable of producing light for illuminating the light detector in response to a current applied to the light emitter; and

the light detector has an output voltage indicative of the applied current to the light emitter, wherein

the output voltage of the light detector falls in a first predetermined voltage range ( $\Delta V_1$ ) when the applied current is substantially equal to a first current value ( $I_0$ ); and

the output voltage of the light detector falls in a second predetermined voltage range ( $\Delta V_2$ ) lower than the first predetermined voltage range when the applied current is substantially equal to a second current value ( $I_{nom}$ ), and wherein the apparatus comprises:

5 a control module, adapted to provide a data signal indicative of the output voltage of the light detector. The method comprises the steps of:

conveying a request signal to the control module for causing the control module to provide the data signal;

10 measuring the output voltage of the light detector based on the data signal, when the applied current is set to one of the first and second current values, for obtaining a measured voltage value, and

determining whether the measured voltage value falls in the corresponding predetermined voltage range, thereby indicating that the photosensor is operational.

15 The control module is capable of changing the applied current, and the method further comprises the steps of:

conveying a further request signal to the control module for causing the control module to change the applied current from said one of the first and second current values to another of the first and second current values and for causing the control module to provide the data signal after the applied current has changed;

20 measuring the output voltage of the light detector for obtaining a further measured voltage value; and

determining whether the further measured voltage falls in the other corresponding predetermined voltage range, thereby indicating that the photosensor is operational.

25 When the current value is set to the first current value, and the measured voltage value is lower than the first determined voltage range, the method further comprises the step of:

providing a warning signal indicating that the photosensor is non-operational in that the light detector may be defective.

When the current value is set to the second current value, and the measured voltage value is higher than the first determined voltage range, the method further comprises the step of:

providing a warning signal indicating that the photosensor is non-operational in that:

the light produced by the light emitter insufficiently illuminates the light detector, or

the light produced by the light emitter is at least partially blocked by an unwanted

5 light-absorbing material layer on the light detector, or

the light produced by the light emitter is at least partially blocked by an unwanted  
obstruction in the light path, or

the light detector and the light emitter are misaligned such that only an insignificant  
portion of the light produced by the light emitter illuminates the light detector.

10 According to the present invention, the control module is operatively connected to a  
troubleshooting device comprising a software program, and wherein at least the conveying step  
and the determining step are carried out by the software program.

Another aspect of the present invention to provides a photosensor troubleshooting system  
for use with an apparatus comprising at least a photosensor, the photosensor comprising a light  
15 emitter and a light detector, wherein when the photosensor is operational,

the light emitter is capable of producing light for illuminating the light detector in  
response to a current applied to the light emitter; and

the light detector has an output voltage indicative of the applied current to the light  
emitter, wherein

20 the output voltage of the light detector falls in a first predetermined voltage range ( $\Delta V1$ )  
when the applied current is substantially equal to a first current value ( $I_0$ ); and

the output voltage of the light detector falls in a second predetermined voltage range  
( $\Delta V2$ ) lower than the first predetermined voltage range when the applied current is substantially  
equal to a second current value ( $I_{nom}$ ), and wherein the apparatus comprises:

25 a control module, adapted to provide a data signal indicative of the output voltage of the  
light detector. The troubleshooting system comprises:

means, operatively connected to the control module, for conveying a request signal to the  
control module in order to cause the control module to provide the data signal when the applied  
current is set to one of the first and second current values,

means, response to the data signal, for obtaining the output voltage of the light detector based on the data signal so as to determine whether the obtained voltage value falls in the corresponding predetermined voltage range.

5           The system further comprises a software program for providing the request signal and for carrying out said determining.

          According to the present invention, the control module is capable of changing the applied current, and wherein

          the conveying means is capable of conveying a further request signal to the control  
10       module for causing the control module to change the applied current from said one of the first and second current values to another of the first and second current values and for causing the control module to provide a further data signal indicative of the output voltage of the light detector after the applied current on the light emitter has changed; and

          the obtaining means is adapted to further obtain the output voltage of the light detector  
15       based on the further data signal so as to determine whether the further obtained voltage falls in the other corresponding predetermined voltage range.

          Advantageously, the system further comprises a warning module for indicating whether the photosensor is operational based on said determining. When the photosensor is non-operational, said warning module is adapted to indicate at least one possible cause as to why the  
20       photosensor is non-operational based on said determining.

          The present invention will become apparent upon reading the description taken in conjunction with Figures 2 to 5b.

## 25       Brief Description of the Drawings

          Figure 1a is a schematic representation illustrating a photosensor being used to detect the arrival of a mailpiece.

          Figure 1b is a schematic representation illustrating the photo-detector of the photosensor being blocked by the arriving mailpiece.

Figure 2 is a plot showing a typical relationship between the output voltage of the photo-detector and the supply current to the light source.

Figure 3 is a schematic representation illustrating a photosensor and its related signals.

5 Figure 4 is a schematic representation illustrating a system for troubleshooting a plurality of photosensors in a machine, according to the present invention.

Figure 5a is one part of the flowchart showing the photosensor troubleshooting algorithm, according to the present invention.

10 Figure 5b is another part of the flowchart showing the photosensor troubleshooting algorithm.

#### Best Mode for Carrying Out the Invention

The photosensor troubleshooting method and system, according to the present invention, are based on the output voltage of a photo-detector in response to the supply current to the light source that illuminates the photo-detectors. As shown in Figure 3, the photosensor **30** comprises a light source, such as light-emitting diode (LED) **32** driven by a driving circuit **34**, and a photo-detector **38**. The supply current  $i_{LED}$  on the LED **32** is controllable by a control signal. For example, the supply current  $i_{LED}$  can be set to zero ( $i_0$ ),  $i_{nom}$  (see the V-I Curve of Figure 2) or a current value between these two values. The output voltage ( $V_{out}$ ) of the photo-detector **38** corresponding to the current setting can be measured for troubleshooting purposes. When the supply current  $i_{LED}$  can be set to  $i_0$ , there will be no light output from the LED **32**. This setting is substantially equivalent to the situation when the photo-detector **38** is blocked by a mailpiece (see Figure 1b) or any object moving the space between the LED **32** and the photo-detector **38**. As such, it is not necessary to physically block the photo-detector with an object in order to check out whether the photosensor **30** is functional. Preferably, an output signal from the driving circuit **34** is provided so that the supply current  $i_{LED}$  can be measured if it is necessary to check out whether the LED is functional.

In a machine where a plurality of photosensors are used for detection and monitoring purposes, the machine usually has a control module for controlling those photosensors. As

shown in Figure 4, the machine **100** has a control module **110** operatively connected to plurality of photosensors **30<sub>1</sub>, 30<sub>2</sub>, ..., 30<sub>n</sub>**. The control module **110** can be used to selectively send a control signal to any of the photosensors **30<sub>1</sub>, 30<sub>2</sub>, ..., 30<sub>n</sub>** to set a current value to the LED of a selected photosensor. Furthermore, the control module **110** includes a signal processor to measure the output voltage  $V_{out}$  and the supply current  $i_{LED}$  of any one of the photosensors. The control module **110** further includes an I/O interface so as to allow an external troubleshooting module **10**, which is connected through a connector cable **20** to the control module **110**, to selectively check out whether any of the photosensors **30<sub>1</sub>, 30<sub>2</sub>, ..., 30<sub>n</sub>** functions properly. For example, the connection between the control module **110** and the troubleshooting module **10** can be carried out through a serial I/O port **112** of the control module **110**. It should be noted that the control module **110** may have a plurality of circuit boards, each board having a plurality of control circuits to control a plurality of photosensors. The circuit boards can be logically represented as nodes and the individual photosensors can be selected through the addresses on the nodes.

According to the preferred embodiment of the present invention, the troubleshooting module **10** comprises a display **12**, a communications processor **14** and a diagnostic software program **16**. The diagnostic software program **16** is designed such that one or more of the photosensors **30<sub>1</sub>, 30<sub>2</sub>, ..., 30<sub>n</sub>** can be selected to be diagnosed on demand, or one or more of the photosensors **30<sub>1</sub>, 30<sub>2</sub>, ..., 30<sub>n</sub>** can be diagnosed automatically at power-up. The diagnosis result is then displayed on the display **12** to allow an operator to find out whether the photosensors are functional. Moreover, it is preferred that the diagnostic software program is designed to provide the possible causes to the operator when the software program determines that one or more photosensors do not function normally (see Table I). The communications process **14** is used to enable the exchange of signals between the control module **110** and the diagnostic module **10**. For example, if the operator wants to diagnose a certain photosensor **30**, the operator can use a mouse or the like to select that photosensor. Alternatively, the operator may press a button to run health check on all the sensors of a given node. The communications processor **14**, in response to that selection, sends a request signal through the cable **20** to the control module **110**.

Based on the request signal, the control module **110** sends a control signal to the selected photosensor in order to set a current value  $i_{LED}$ , and obtains the output voltage  $V_{out}$  of the selected photosensor. Also through the cable **20**, the communications processor **14** obtains the  
5 output voltage and the supply current of the selected photosensor and put these values on the display **12**. At the same time, the communications processor **14** sends the obtained values to the diagnostic software for diagnostic purposes.

If a photosensor **30** functions normally, the output voltage of the photo-detector **38** of that photosensor **30** should be in response to the supply current of the respective LED **32**, according  
10 to the V-I curve of Figure 2. For example, if the supply current to the LED **32** is set to  $i_0$  (zero), then the output voltage of the photo-detector **38** should be equal to  $V_{open}$ . Similarly, if the supply current to the LED is set to  $i_{nom}$ , then the output voltage should be equal to  $V_{sat}$ . However, because the output voltage varies with the illumination, which varies with the distance and the alignment between the photo-detector and the LED, it is expected that the measured  
15 output voltage falls within a certain voltage range,  $\Delta V_2$ , as illustrated in Figure 2, when the supply current is set to  $i_{nom}$ . For example, the output voltage can be greater than the saturation voltage, or  $V_{sat}$ , of the photo-detector. Furthermore, the output voltage of the photo-detector, when the supply current is set to  $i_0$ , can vary within a certain voltage range,  $\Delta V_1$ , because of the variation in the supply voltage  $V_{cc}$  and the load resistor  $R_L$  (see Figure 3). Thus, the output  
20 voltage at this state is allowed to vary from  $V_{max}$  (maximum value of  $V_{cc}$ , for example) and  $V_{openLL}$  (the lower limit of  $V_{open}$ ). Accordingly, the diagnostic software program is design to take into consideration these output voltage variations.

When the output voltage of a photo-detector does not fall within  $\Delta V_1$  and  $\Delta V_2$ , it can be safely assumed that the photosensor does not function properly. There are many possible causes  
25 for malfunction. The possible causes can be: (1) a defective photo-detector and/or LED, (2) dirty photo-detector and/or the LED (the surface of the device is coated with an unwanted light-absorbing material, resulting insufficient illumination to the photo-detector), (3) gross misalignment between the LED and the photo-detector, resulting insufficient illumination to the photo-detector, (4) defective wiring in the photo-detector circuit and/or the LED circuit, (5)



defective power supply to the photo-detector, and (6) obstruction between the photo-detector and the LED. It is advantageous to provide a diagnostic software program that can automatically carry out a series of test procedures and then provide the possible causes to the operator.

5 It should be noted that, switches are also used in a mail-related machine to monitor the movement of mailpieces or certain mechanical parts. For example, in a mail stacking machine, it is useful to use a switch to monitor the growth of a mail stack such that when a mail stack reaches a certain length or height, the switch is tripped and the operator is notified. It is advantageous to design the switch circuit such that the output voltage of the switch also falls  
10 within  $\Delta V_1$  and  $\Delta V_2$  when the switch functions normally. Preferably the switch voltage does not fall between  $V_{openLL}$  and  $V_{closeUL}$  during normal operation. As such, the diagnostic software program can be used to monitor the health of both the switches and the photosensors in the same machine.

Figures 5a and 5b show an exemplary diagnostic procedure for photosensor/switch  
15 troubleshooting, according to the present invention. As shown in the flowchart **500**, a sensor is selected at step **510** from the start of the diagnostic procedure. If the sensor is currently inactive, then a new sensor is selected in the next step if it is determined at step **514** that there are more sensors to be tested. If it is determined at step **512** that the sensor is active, then it is further determined at step **516** whether the sensor is a photosensor or a switch. It should be noted that  
20 the diagnostic software program **16** of the present invention has an object model tree, which is configured such that when the algorithm walks down the tree for a particular node in the control module **110**, it inquires whether a particular input is connected and whether the selected sensor belongs to a “photosensor” class or a “switch” class. As such, the algorithm can determine whether the input is active or inactive.

25 If the selected sensor is a switch, it is determined at step **520** whether the switch is non functional. A warning is displayed at step **522** if it is non functional. If the selected sensor is photosensor, the testing procedure starts at step **530**, as shown in Figure 5b.

It is preferred that, prior to testing a photosensor, the value of the supply current to the LED is recorded at step **530** so that the original state of the photosensor can be restored after testing is completed (see step **580**).

5       The testing procedure of a photosensor starts at step **532** where the supply current  $i_{LED}$  is set to zero or  $i_0$ . If the photosensor is functional, the output voltage of the corresponding photo-detector should be equal to  $V_{open}$  and should fall within the first voltage range,  $\Delta V_1$  because no light is provided by the LED (see Figure 2). If the output voltage is smaller than  $V_{sat}$ , as determined at step **534**, then the photosensor is not functional normally. The possible causes  
10       would be (a) improper wiring on the photo-detector circuit, (b) a defective power supply, or (c) a defective photo-detector. Accordingly, the software program gives the operator a warning and a list of suggested remedies as to how the problems can be solved, at step **536**. Preferably, the warning and suggestion is displayed on the display **12** of the troubleshooting module **10**.

      If the voltage output as determined at step **540** is higher than  $V_{sat}$  but below the first  
15       voltage range,  $\Delta V_1$ , i.e.,  $V_{openLL}$ , this suggests that the photo-detector is picking up extraneous signals. Accordingly, a warning and a suggestion are displayed at step **542**.

      If the output voltage falls within the range  $\Delta V_1$ , the value of supply current to the LED is set to  $i_{nom}$  at step **544**. At this current setting, the output voltage from the photo-detector should be within the second voltage range,  $\Delta V_2$  because the photo-detector is expected to be  
20       fully illuminated and, therefore, saturated. However, if the output voltage is high, it is possible that (a) the photo-detector is blocked or that (b) the photo-detector and the LED are grossly misaligned. Thus, if it is determined at step **550** that the output voltage is very high, a corresponding warning and suggestion is given to the operator at step **552**.

      If the output voltage is somewhere between the first voltage range,  $\Delta V_1$ , and the second  
25       voltage range,  $\Delta V_2$ , then the photo-detector is not fully saturated. It is very likely that (a) the photo-detector or the LED is dirty, or (b) the alignment between the photo-detector and the LED is slightly off. Thus, if it is determined at step **560** that the photo-detector is not fully saturated, a warning and suggestion is given to the operator at step **562**.

In general, if the output voltage of the photo-detector falls within the second voltage range,  $\Delta V_2$ , when the current is set to  $i_{nom}$ , it is most likely that the photosensor is functional. Nevertheless, it is advantageous to take one more test procedure on the photosensor to determine whether the photosensor is close to failure. In order to carry out the last test, the supply current to the LED is set to  $i_{thresh}$  at step 570. At this current setting, the output voltage is still expected to be within the second voltage range. If not, a warning and suggestion is displayed in the display 12 of the diagnostic module 10. However, if it is determined at step 572 that the selected photosensor is functional, then the original LED current setting is restored at step 580. Current may also be restored even when errors are detected. A new photosensor is selected for testing until all photosensors are tested.

The warnings and suggestions that the software program provides to the operators in different voltage/current situations are summarized in Table I. In addition to information listed in Table I, the operator may further be provided with measured current and voltage values to assist in the error analysis.

Test	Error Conditions	Information	Suggestion
1.	$V < V_{sat} @ I_0$	Possible causes: A) Detector wiring problems. B) Power supply problems. C) Bad detector.	Verify detector voltage changes with light: Using a flashlight, verify the detector voltage changes with light. If no change, check detector wiring. If still no change, replace the detector. Verify correct power supply voltage. If condition persists, replace the detector.
2.	$V < V_{openLL} @ I_0$	Sensor detecting extraneous signals. Possible causes: A) Detector wiring problems. B) Power supply problems. C) Bad detector.	Check the detector wiring for loose connectors. Verify correct power supply voltage. If condition persists, replace the detector.
3.	$V > V_{openLL} @ I_{nom}$	Sensor appears BLOCKED. Possible causes: A) Obstruction between the LED and the detector.	Clear any obstructions. Verify sensors are properly aligned. Verify LED produces light: Use IR test strip.

		<p>B) Gross misalignment of LED and detector.</p> <p>C) LED does not produce light due to wiring problems or bad LED.</p> <p>D) Detector wiring problems or bad detector.</p>	<p>If no light, check LED wiring. If still no light, replace LED.</p> <p>Verify detector voltage changes with light: Using a flashlight, verify the detector voltage changes with light. If no change, check detector wiring. If still no change, replace the detector.</p>
4.	$V > V_{sat}$ @ $I_{Nom}$ .	<p>Sensor not fully saturated.</p> <p>Possible causes:</p> <p>A) Dirty photocells</p> <p>B) Misalignment of LED and detector.</p>	<p>Clean photocells.</p> <p>Verify sensors are properly aligned.</p>
5.	$V > V_{sat}$ @ $I_{thresh}$	<p>Sensor close to failure.</p> <p>Possible causes:</p> <p>A) Dirty photocells</p> <p>B) Misalignment of LED and detector.</p>	<p>Clean photocells.</p> <p>Verify sensors are properly aligned.</p>
6.	If all voltages at $I_0$ , $I_{threshold}$ and $I_{nom}$ are within tolerance range and photocell problems were reported	The photocell health check ran successfully. If the photocell health check was run after a photocell problem was reported then the problem might be intermittent due to vibrations or loose connectors	<p>Inspect wiring for loose connectors.</p> <p>Verify sensors are properly aligned and that mounting brackets are secure.</p>

TABLE I

Although the invention has been described with respect to a preferred embodiment thereof, it will be understood by those skilled in the art that the foregoing and various other changes, omissions and deviations in the form and detail thereof may be made without departing from the scope of this invention.